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# AI-Empowered Software-Defined WLANs

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**Abstract**—The complexity of wireless and mobile networks is growing at an unprecedented pace. This trend is proving current network control and management techniques based on analytical models and simulations to be impractical, especially if combined with the data deluge expected from future applications such as Augmented Reality. This is particularly true for Software-Defined Wireless Local Area Networks (SD-WLANs). It is our belief that to battle with this growing complexity, future SD-WLANs must follow an Artificial Intelligence-native approach. In this article we introduce *aiOS*, which is an AI-based platform that builds towards the autonomous management of SD-WLANs. Our proposal is aligned with the most recent trends in in-network AI promoted by the Telecommunication Standardization Sector (ITU-T) and with the architecture for disaggregated radio access networks promoted by the Open Radio Access Network (O-RAN) Alliance. We validate *aiOS* in a practical use case, namely frame size optimization in SD-WLANs, and we consider the long-term evolution, challenges, and scenarios for AI-assisted network automation in the wireless and mobile networking domain.

**Index Terms**—ML, AI, SDN, WLANs, IEEE 802.11, frame length selection, disaggregated access networks, O-RAN

## I. INTRODUCTION

Network softwarization refers to the decoupling of the software implementing a network function from the hardware running it. The arguments in favour of network softwarization are manifold. First, it reduces the deployment cycles for new network functions. Second, by standardizing the underlying hardware and accessing it using well-defined abstractions, network control and management are made easier. Third, the physical network becomes an open arena for innovation, which leads to advances in the existing services and the creation of new ones. Software-Defined Networking (SDN) [1] is a key enabler in network softwarization.

SDN is essential for the control and management of wireless networks and, in particular, for Wireless LANs (WLANs), which today constitute the most popular form of wireless access connectivity due to their performance and low deployment cost. In fact, a four-fold increase in the number of hotspots is foreseen by 2023, resulting in a total of 628 million public hotspots. In addition, the average Wi-Fi speed will exceed 91.6 Mbps by 2023 [2]. Therefore, it is crucial to maximize resource utilization and efficiency in Software-Defined WLANs (SD-WLANs), thus ensuring that future applications and services can be efficiently consumed by mobile users.

The literature on SD-WLANs is ample, and is excellently reviewed in [3]. Nevertheless, the promise of SDN to deliver a more manageable network, whose behavior could be specified

through high-level applications running on top of a logically-centralized controller, led to the proliferation of complex approaches to solve highly specific problems, and to the creation of a multitude of network configurations. Although the global network view at the SDN controller enables data-driven network management based on Artificial Intelligence (AI) and Machine Learning (ML) approaches [4], it remains an open question how these solutions should be integrated into the existing networks without increasing their complexity.

By learning from the success of the Internet obtained through layering and standardized interfaces, we argue that the design of the next-generation AI-enabled SD-WLANs should follow a similar path, namely high-level abstractions, unified data-models, and well-defined interfaces. This trend is also promoted by the Telecommunication Standardization Sector (ITU-T) [5] and the Open Radio Access Network (O-RAN) Alliance [6]. In this work, we introduce *aiOS*, the first open-source O-RAN near-real-time RAN Intelligent Controller (RIC)<sup>1</sup>. We extend our previous work [7] as follows:

- First, we provide an overview of the state of the art of ML-based network management schemes for WLANs.
- Second, we describe the challenges, requirements, and architecture of the *aiOS* network automation platform.
- Third, by focusing on a practical use case, namely frame aggregation in SD-WLANs, we show how *aiOS* improves network goodput by up to 55%.
- Fourth, we discuss the future challenges and applications for automation in wireless and mobile networks.

## II. ARTIFICIAL INTELLIGENCE IN SOFTWARE-DEFINED WIRELESS NETWORKS

By reinterpreting the concept of control and user plane separation and by introducing a logically-centralized controller and the associated control applications, SDN played a key role in taming the complexity of current networks. However, full control and user plane separation in SD-WLANs is not trivial. This is because in SD-WLANs it is essential to draw a line between network control, which deals with fast timescale operations that cannot be offloaded to the logically-centralized controller, and network management, which deals with monitoring and reconfiguration operations. In this section we first introduce the concept of AI for networks (including the standardization aspects). Then, we discuss the challenges

<sup>1</sup>*aiOS* is released under APACHE 2.0 License at: <http://5g-empower.github.io/>

it raises and describe a few deployment scenarios in which an AI-empowered SD-WLAN could provide benefits.

#### A. AI for Networks

With the success of AI in many domains, e.g., computer vision, the idea of an intelligent network that can observe its environment and adapt accordingly is gaining momentum. The broad consensus is that future wireless and mobile networks will need an increased level of intelligence. Nevertheless, it is still hard to see shared goals and methodologies when it comes to integrating AI/ML solutions into production networks. A key challenge is the availability of unified frameworks supporting the various steps in an ML pipeline, namely data collection, filtering, analysis, and decision making [8]. Moreover, interfaces between the data sources and the ML models as well as between the ML models and the sink nodes, must be standardized for the faster deployment of new solutions. Prior works [4] have reported various successful approaches involving the use of ML techniques to address different networking challenges, including resource scheduling at the MAC layer, mobility management at the network layer, and precise location at the application layer. Finally, there are plenty of examples highlighting the role that AI and ML will play in beyond 5G networks, including 6G [9].

#### B. Standardization

A recent proposal by ITU-T [5] aims to define a framework meeting several requirements for integrating ML functions in wireless networks. These requirements are: (i) support for multiple data sources and communication networks, (ii) distributed ML functionalities at various network levels, (iii) flexible deployment of ML functionalities depending on the requirements and the available network resources, (iv) flexibility to change the data sources and sinks of the ML applications, and (v) standard syntax to define ML applications.

ITU-T's proposal is technology-agnostic and can be adapted to Wi-Fi networks. However, no such effort has been initiated in IEEE and there is no planned amendment aimed at introducing network automation into the 802.11 family of standards. Conversely, academia actively looks into the application of AI/ML to various aspects of (SD-)WLANs. Due to space constraints, we mention only two particular works [10], [7]. The first study [10] introduces deep learning into the low-level Wi-Fi stack, while the second work [7] focuses on the higher resource management layers, such as Enhanced Distributed Channel Access (EDCA) optimization, and mobility management.

#### C. Challenges

Several challenges must be tackled before ML techniques can be applied to SD-WLANs. First, collecting a sufficient volume of training data can take considerable time. Second, network operations can be negatively affected when the ML-based solutions are deployed on the production network. Network simulators can help with coping with these challenges by generating training data from a wide range of scenarios.

Moreover, analyzing the ML-based solutions on network simulators helps in assessing their performance and pitfalls prior to the actual deployment on the production network.

Network simulators differ significantly from the tools that are typically used in AI communities. There is thus the need for interfaces and abstractions that hide the complexity of one domain from the other if in-network AI becomes a reality. Works aiming at providing well-defined ML libraries for network simulators can already be found. A notable example is ns3-gym [11], which integrates ns-3 with a widely used toolkit for reinforcement learning named OpenAI Gym. This allows the use of the AI functions implemented in OpenAI Gym by any ns-3 protocol. The authors in [12] go further and discuss the integration of simulators in ITU-T's architecture to provide the data for training and testing ML models.

In this work, we take a fundamental step forward in network intelligence by presenting *aiOS*, which is an AI-based platform for the control and management of SD-WLANs. *aiOS* embeds state-of-the-art ML toolboxes to provide a full intelligence platform, whose design is driven by AI and aims to drive future AI-powered networking applications and services. Like [11], the power of *aiOS* is that the AI/ML tools are hidden behind high-level programming abstractions that allow network experts to build novel and effective resource control policies with limited knowledge of the underlying AI/ML machinery. Nevertheless, a basic understanding on data filtering and the ML models used is needed.

#### D. Deployment Scenarios

The range of services that Wi-Fi networks can deliver is extremely diverse and spans from broadband Internet access to Industry 4.0. AI-empowered network operations are the key to unlocking the full potential of SD-WLANs in such scenarios. In this section, we discuss three use cases (depicted in Fig. 1) in which *aiOS* can bring tangible benefits.

1) *Residential deployments*: A residential Wi-Fi network typically comprises several APs and various stations consuming delay-sensitive services, e.g., online gaming, and delay-tolerant services, e.g., web browsing. In this scenario, *aiOS* could be deployed at the Internet Service Provider (ISP)'s premises, managing multiple residential deployments. Hierarchical solutions, in which a local *aiOS* instance runs at the customer site while a second-tier instance aggregates information at the ISP, can also be envisioned. In both cases federated learning approaches can be used to train the SD-WLAN control applications across a wide number of deployments.

2) *Enterprise deployments*: As opposed to residential networks, enterprise deployments are typically planned. In this scenario, we can envision *aiOS* running at the customer's site, adapting the network configuration to the changing environment. Nevertheless, a second-tier *aiOS* instance can still be used as a way to collect (in a privacy preserving fashion) training data from a more diverse set of scenarios, thus improving the accuracy of the ML models (privacy and security aspects need to be carefully considered in this case).

3) *Industrial deployments*: Industrial Wi-Fi deployments may consist of cyber-physical systems with numerous sensors,

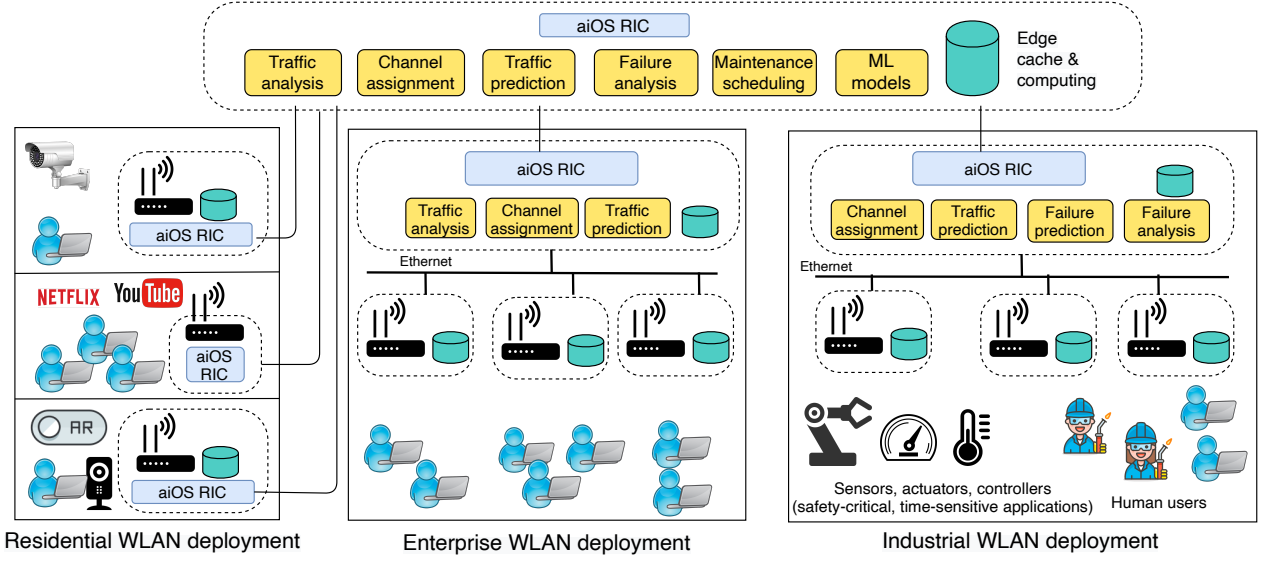


Fig. 1. Residential, enterprise, and industrial *aiOS* deployment scenarios.

controllers, and actuators coexisting with human users [13]. Industrial applications are often time-sensitive and require ultra-reliability. Moreover, the amount of data exchanged can vary depending on the application (control system or failure prediction). While such challenges may seem more suitable for 5G networks, in May 2019 the IEEE 802.11be Extremely High Throughput Task Group started the work on extending Wi-Fi into the Time Sensitive Network domain [14]. In this context, *aiOS* can be the element on top of which data-driven optimization tasks such as traffic prediction, failure analysis, and demand-attentive resource management can be implemented.

### III. THE *aiOS* SYSTEM

Early works on SDN attempted to tame network complexity by putting in the hands of *network programmers* powerful abstractions and languages to control SDN networks [15]. Such attempts resulted in solutions that either hid too many aspects of the network, up to the point of preventing the implementation of any meaningful task, or exposed too many low level details to the network programmer. While SDN instead of introducing new concepts, proposed a different way of arranging network capabilities, the aim of *aiOS* is to provide a coherent, practical, and data-driven AI platform for SD-WLANs. It is our belief that this approach is pivotal in enabling reutilization of the best practices in AI within the networking domain and in leveraging the huge amount of data that will be generated by applications. While our work focuses on SD-WLANs, since they are the most popular wireless access technology, the same principles can also be extended to 5G networks and beyond.

The *aiOS* design leverages the ML pipeline concept proposed by ITU-T [5] and the intelligent and disaggregated RAN principles put forward by O-RAN [6]. In this section, we review the key challenges, both ML-related and network-related, limiting the deployment of ML in wireless networks, and then we discuss the *aiOS* architecture.

#### A. ML-related Challenges

1) *Dataset availability and labeling (ML-1)*: The availability of datasets is an integral part of the success of ML and, in particular, of supervised and semi-supervised learning in SD-WLANs. However, labeled datasets are usually difficult to obtain for two main reasons: (i) high-quality datasets usually come from operational networks, and operators can be very reluctant to share them as they do not wish to provide competitors with valuable insights into their business strategy; and (ii) significant amounts of time and resources are needed to collect and label datasets, which are typically collected using field measurements. Nevertheless, some open datasets are publicly available and synthetic ones can be generated using network simulators (prior to validation on a real deployment).

2) *Support for heterogeneous data-sources (ML-2)*: To be successful, ML-based network management solutions need to pull data not only from the network stack but also from the applications and services running on the network so that the impact of such applications, e.g., tele-medicine, on network configuration or optimization can be assessed. Future 802.11ax-based WLANs will by themselves be a huge source of highly distributed monitoring data. Given the expected number of hotspots in the coming decades, this could easily outpace the data generated by 5G and beyond networks. It is also worth mentioning that different data gathering systems may deal with different constraints in terms of data time-stamping and retention, which are two key aspects to consider for training/updating ML models.

3) *Support for current and future ML toolboxes (ML-3)*: The success of ML in many fields has led to a rich set of libraries that simplify the application of ML solutions to a variety of problems. Such libraries also shield programmers from the complexities of the hardware acceleration tools, e.g., GPUs or FPGAs. On the downside, due to their success, these libraries evolve at a very high pace. Hence, it is crucial for an AI-based resource management platform for

SD-WLANs to shelter network experts from the low-level details of the ML toolkits. Conversely, great care is required in abstracting the expected outputs, i.e., the knobs of the network configuration that the ML solutions must turn and tune.

4) *Training time (ML-4)*: Training time refers to the time needed to build an ML model. This includes offline training and re-training while new data are gathered. This process can be slow, especially if the initial training set is big. Moreover, due to the stochastic nature of the channel, the behavior of wireless networks is highly volatile, which can cause offline trained models to fail to generalize when deployed in the field. One way to address this problem is by using federated learning to train different models at distributed sites, consolidate them at a central site, and then redistribute the consolidated model. Another option is to leverage reinforcement learning which, instead of retraining, adapts its behavior on the basis of past decisions following the punishment/reward model.

### B. Network-related Challenges

1) *Ease of use (N-1)*: In order for AI-empowered SD-WLANs to be adopted in a wide range of use cases and scenarios, popular AI concepts and tools need to become an integral part of the development pipeline of SDN experts. If we draw a parallel with the everything-as-a-service concept that reshaped cloud computing by encapsulating the management of complex infrastructures behind a service-based model, we need an ML-as-a-service model providing SDN developers with easier access to the most relevant ML toolkits for the problem they need to tackle. Such toolkits should also be integrated with the current network management workflows and best practices.

2) *Interpretability (N-2)*: One of the key challenges limiting the inclusion of ML in wireless and mobile networks is the interpretability of the results. Operators are reluctant to deploy black-box solutions that make the network even harder to debug. State-of-the-art ML solutions impose a trade-off between highly accurate but non-interpretable models (suitable for nonlinear relationships and requiring long computation times) versus interpretable but not very accurate models (suitable for linear relationships and more computationally tractable). The former category comprises approaches such as deep learning, while the latter covers regression and classification techniques. A particularly promising solution is random forest (and derivatives), which combines interpretability, fast training, and a relatively good capability to generalize results [7].

3) *Computational complexity (N-3)*: It refers to the complexity of using a trained model. Some techniques, such as deep learning, are very demanding in terms of computational and storage resources, and this can be a challenge in certain deployments. For example, the expected deluge of Wi-Fi hotspots and small 5G cells will not be able to use, due to cost and power consumption requirements, specialized hardware to run complex ML models. Large macro cell deployments already have a notable power consumption footprint coupled with generally larger deployment sites. In such cases, deploying specialized acceleration units might be a better option. Moreover, it is reasonable to assume that in time the hardware

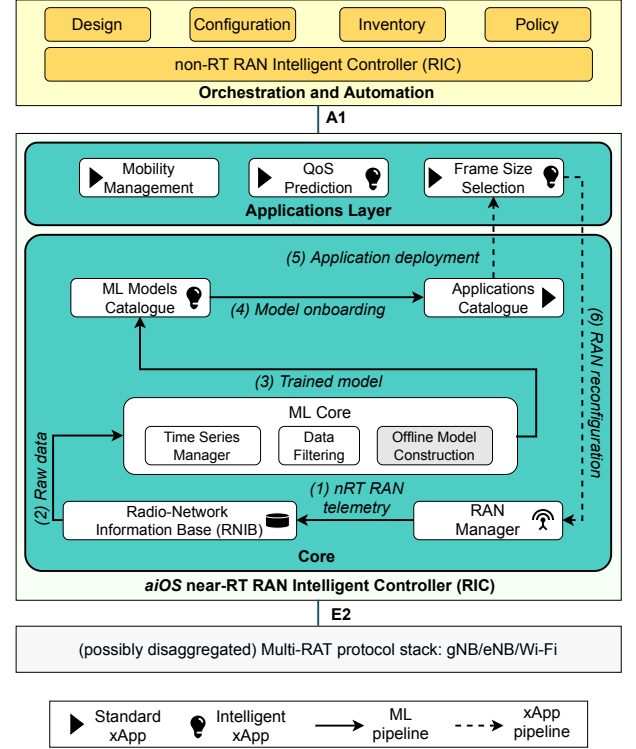


Fig. 2. *aiOS* reference system architecture based on O-RAN standards.

required to support ML solutions will be embedded in the FPGAs already used by vendors in their products.

4) *Support for multiple radio access technologies (N-4)*: Something that is closely related to the *heterogeneous data sources* challenge is support for a diverse ecosystem of radio access technologies. In fact, it is expected that 2G (3G could be the first technology to be withdrawn), 4G, 5G, Wi-Fi, and beyond 5G networks will coexist for decades to come. This requires the AI-based management platform to interface with highly heterogeneous technologies, each characterized by very different design choices. If we just consider the MAC layer, networks use TDMA in 2G, CSMA/CA in Wi-Fi, OFDMA in 4G, and mixed numerology in 5G.

### C. ML-based Architecture

The *aiOS* architecture is based on the open next-generation RAN envisaged by O-RAN [6], which seeks to extend the control/user plane decoupling with AI-empowered radio control, hardware and software openness, and virtualization. With this in mind, below we describe the main components of *aiOS*, as depicted in Fig. 2, and how the challenges discussed in the previous section are tackled.

1) *Multi-RAT protocol stack*: This includes various network elements based on Wi-Fi, 4G and 5G, that are able of distributing the load across several (possibly disaggregated) nodes.

**Challenges addressed:** this diversified deployment tackles the N-4 (*support for multiple RATs*) and ML-2 (*heterogeneous data sources*) challenges, allowing per-user and per-node RAN telemetry to be pushed to the near-real-time RAN Intelligent Controller (RIC) through the standard E2 interface.

2) *Near-Real-Time RIC*: This implements control functions in the order of 10ms-1s, and comprises two main elements:

- *Applications Layer*. This is a software layer comprising network applications called *xApps* in O-RAN terminology. The *xApps* control one or several radio management operations by exchanging data with the infrastructure devices over the E2 interface. Examples of these applications are mobility management and frame size selection.
- *Core*. This embeds the network intelligence and per-user near-real-time functions. The information flow is divided into 6 steps. In *Step 1*, the RAN Manager collects near-real-time RAN telemetry by capturing the state of the underlying infrastructure, and storing it in the Radio-Network Information Base (RNIB). In *Step 2*, the ML Core is fed with these new raw data. The Time Series Manager is the first entry point, and is responsible for processing the data from the RNIB, and for providing the ML Core with a merged and clean dataset. This processing combines possibly non-synchronized data sources (e.g., from various APs) and weights historical data and new data. After that, the ML Core produces a filtered dataset that can be used offline by any ML framework to build a model. In *Step 3*, the ML Core stores the new model in the ML Models Catalogue, while in *Step 4* it onboards the model in the Applications Catalogue as an *xApp*. In *Step 5*, the *xApp* is deployed in the Applications Layer. Finally, in *Step 6* the output of the application is forwarded to the RAN Manager for RAN reconfiguration. Note that although *Steps 1 to 4* correspond to the ML pipeline, *Steps 5 to 6* are identical for the deployment and reconfiguration of standard and intelligent *xApps*. This is highlighted in Fig. 2 by dashed lines.

**Challenges addressed:** the modular design eliminates the need to perform the entire ML pipeline on the network nodes, reduces *computational complexity* (challenge N-3) and *facilitates the support of future ML toolboxes* (challenge ML-3). Furthermore, it enables *ease of use* (challenge N-1), *interpretability* for networking experts (challenge N-2), and allows them to rectify the decisions made by ML engines.

3) *Orchestration and automation*: This builds on cloud components acting as a single distributed system (from edge to data centers). This layer is orchestrated by the non-RT RIC and implements above-1-second functions such as configuration, inventory and policy management. The standard *AI* interface allows the specification of individual control policies on the RAN and their conveyance for runtime execution.

**Challenges addressed:** besides the deployment of network policies and reconfiguration, this layer allows ML models to be trained at the edge or in data centers. Consequently, *training time* (challenge ML-4) is greatly reduced by leveraging powerful cloud sites. Moreover, clean data from other sources, e.g., operational networks, can be inserted, enabling *dataset availability* (challenge ML-1).

#### IV. ADAPTIVE FRAME AGGREGATION USING *aiOS*

In this section we describe an *xApp* designed to assess the viability of *aiOS* in a network management task of practical

relevance, namely data-driven adaptive frame aggregation in 802.11-based SD-WLANs. The *xApp* has been implemented and validated on a Wi-Fi testbed.

##### A. Description

The channel access of 802.11 incurs a high overhead given its contention-based nature. Fig. 3 depicts an example of this issue when transmitting three packets, where the overhead accounts for 60% of the airtime. To overcome this, the standard incorporates frame aggregation by employing two techniques: the Aggregated MAC Service Data Unit (A-MSDU) and the Aggregated MAC Protocol Data Unit (A-MPDU). Fig. 3 shows the huge chunk of airtime saved by A-MSDU aggregation. However, both techniques are too rigid as they define a fixed frame size. Fig. 4 shows how, under different channel conditions determined by different distances from the AP and Modulation and Coding Schemes (MCSes), diverse frame sizes provide the best goodput for each user, which is where *aiOS*'s data-driven capabilities prove their worth by adapting the frame length on a per-user basis.

On the basis of the in-network information made available by *aiOS*, we designed offline ML models to adapt the per-user frame length to maximize network goodput. We took as reference the Random Forest Regressor (RFR) and M5P ML models, which were deployed as *xApps*, as shown in Fig. 2. To ensure standard compatibility, the frame size was only adapted in the downlink direction. The deployment considered a Wi-Fi network comprising 1 AP,  $N$  static stations connected in downlink and  $M$  static stations in uplink representing background traffic. The AP is based on a PCEngines ALIX 2D board mounting an Atheros AR9220 Wi-Fi interface and running OpenWRT 18.06.04. The AP, which was configured on channel 36 and free from external interference, had a fixed location, while the stations were placed randomly. For the training phase, the aggregated downlink bitrate was 20 Mbps, and the uplink bitrate was 1 Mbps. The frame size was set to 200B, with a maximum aggregation length of 3839B. From this dataset, the variables selected for the models' construction were the channel utilization, and specific information of the MCS, e.g., success probability, attempted bytes in the last 100ms and expected throughput in perfect channel conditions. Please refer to [7] for more details about the training.

##### B. Performance Evaluation

The evaluation considered two scenarios covering homogeneous (*Scenario 1*) and heterogeneous (*Scenario 2*) channel conditions. In *Scenario 1*, the stations were placed at 20/30 m from the AP, while in *Scenario 2* the distance was 20/50 m. The evaluation took the basic frame transmission as baseline and compared the goodput improvement achieved by the standard A-MSDU aggregation, the M5P model, and the RFR model for an increasing number of stations in downlink.

Fig. 5 shows that the basic transmission always offers the lowest performance because of the high overhead induced by small payloads. As depicted in Fig. 5a, in *Scenario 1* the ML models outperform A-MSDU aggregation due to their continuous size adaptation to the network status. By contrast,



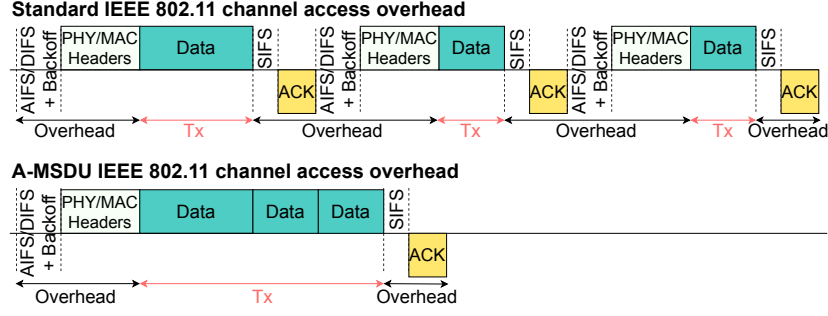


Fig. 3. Overhead savings in the IEEE 802.11 channel access enabled by frame aggregation.

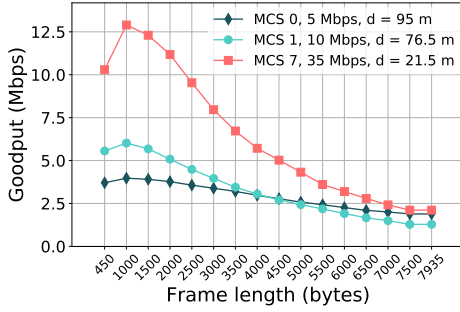


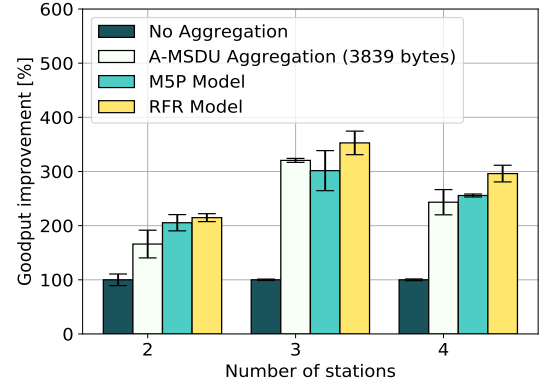
Fig. 4. Goodput vs. frame length for various distances and MCSes.

the use of a fixed size results in a greater number of errors in the transmissions. Moreover, the improvement achieved by the ML models increases with the number of stations due to their greater efficiency in dealing with channel congestion. Fig. 5b, which corresponds to *Scenario 2*, compares the same mechanisms under heterogeneous channel conditions. Similarly to the previous scenario, the M5P and RFR models outperform the standard mechanisms. In this case, the goodput improvement is comparatively lower for 3 and 4 stations because multiple stations are using a lower MCS given the greater distance, thus increasing the channel utilization. In general, RFR provides the best results as it is more suitable for problems presenting high variance and high bias such as those found in wireless networks, in which channel conditions can greatly vary.

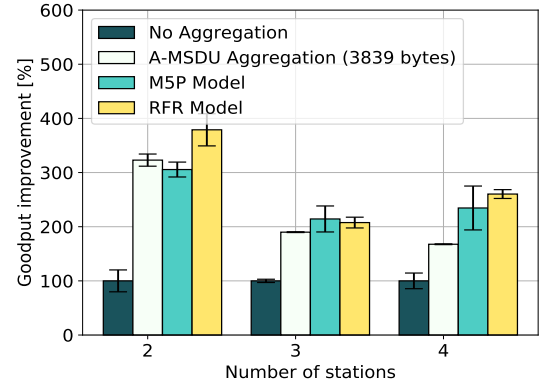
The results demonstrate that the relative goodput improvement with respect to the standard mechanisms is higher in heterogeneous conditions. Note that although the improvement is higher in the homogeneous scenario, the heterogeneous case is much more significant as it more closely resembles a real-life environment. This fact proves the relevance of AI-based network management when taking as input real-time in-network information such as that provided by *aiOS*.

## V. DISCUSSION AND FUTURE CHALLENGES

AI-enabled SDN is a promising paradigm for future wireless and mobile networks. In this article, we introduce *aiOS*, which is an AI-native platform for control and management policies in SD-WLANs. *aiOS*, whose design pillars are high-level abstractions, unified data-models, and well-defined interfaces, is well suited to serve the needs of different verticals, including



(a) *Scenario 1*: Homogeneous channel conditions.



(b) *Scenario 2*: Heterogeneous channel conditions.

Fig. 5. Goodput improvement for an increasing number of stations.

residential, enterprise, and industrial deployments. In particular, we have shown how *aiOS* can be used to dynamically adapt the frame aggregation length in 802-11-based SD-WLANs.

Currently, *aiOS* supports only offline and centralized model construction. However, we are already working on larger volumes of data collected from multiple sites to extend *aiOS* with online and federated learning capabilities. We expect this to allow *aiOS* to react more promptly to changes and provide more accurate decisions in a timely manner, as the models will be updated constantly with new batches of data.

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